

info@VelanSolutions.com

(773) 644-1664

Turn customer calls into actionable data insights

QUALITY MANAGEMENT

↑ Operational Efficiency

1 Agent Performance

LEAD MANAGEMENT

Score & Prioritize Leads Supercharge Sales Pipelines Track Campaign Effectiveness

AUTOMATE COMPLIANCE

Redact Personal Information Handle "Do not call" phrases Internal & Regulatory Violations

CUSTOMER SERVICE

- Client Life Time Value
- ↓ Client Acquisition Costs
- ↓ Customer Churn
- Detect up/x-sell Opportunities